

General terms and conditions of use

1. Legal information

- The forum facilities accessible via the question/answer module integrated into the page for each hotel on the websites of AccorHotels.
- The forum is hosted by WIBILONG, a simplified joint-stock company with a share capital of €219,683 headquartered at 10 Rue de Castiglione, 75001 Paris, listed on the Paris Commercial Register as No. 504 483 892.

2. Scope of application of these General Terms and Conditions of Use

- These general terms and conditions of use (hereafter "the Terms & Conditions") cover all uses of the services accessible via the Forum, by private individuals for non-commercial purposes (hereafter "You" or "Members").
- By entering your contact details in the relevant form and accessing the Forum, you become a "Member."
- Using the services accessible via the Forum indicates that the Member fully and unreservedly accepts these Terms & Conditions. If you do not accept these Terms & Conditions, you may not use the services accessible via the Forum.

3. Services accessible via the Forum

- The Forum allows Members to ask questions regarding the hotels on sale via the websites of Accor Hotels (hereafter "Hotels" and "the Website").
- These questions can be submitted to <http://www.accorhotels.com/> by Members looking for information regarding Hotels, with no obligation to buy.
- Questions are automatically sent to the email addresses of Members who have already purchased the Product in question.
- Members can then connect to the Forum to post their responses to questions posted online and forwarded to them by email.
- When a response is posted, an email notification is sent to the author of the original question and to all Members who have previously submitted responses to the question.
- ACCOR HOTELS SC reserves the right to temporarily or permanently suspend the Forum without the need to provide further justification.

4. Becoming a member

- If you want to ask a question and obtain further information about a Product, you will need to enter your email address into the question & answer module integrated into the web page for each hotels on the websites of Accor Hotels. This allows us to set up your Member account. Becoming a Member allows you to enjoy access to the services described in these Terms & Conditions, with no obligation to make a purchase.
- Questions asked via the question & answer module integrated into the web page for each hotels on the websites of Accor Hotels are forwarded to Members who have previously purchased the Product in question, allowing them to respond if they so wish.

5. Protection of personal data

- ACCOR HOTELS SC attaches great importance to protecting the personal data of Members.
- Such data is collected, saved and stored in accordance with the provisions of the version of the Data Security Act of 6th January 1978 currently in force at time of writing.
- In accordance with the provisions of the version of the Data Security Act of 6th January 1978 currently in force at time of writing, you have the right to access, modify, correct and delete all Personal Data held in relation to you. You can exercise this right by sending an email to the following address: contact@accorhotel-community.com
- In accordance with Article 6 of the Law of 21st June 2004 on Trust in the Digital Economy, the hosting party whose details are specified above will keep a record of your connection data, which will be handled with respect for the legal requirements which apply to personal data.

6. Respect for Intellectual Property and compliance with the applicable laws and regulations

- ACCOR HOTELS SC is the sole owner of the Website, including the Forum and all of its component elements. ACCOR HOTELS SC allows members to access and use the Forum, purely for personal reasons and for the purposes defined herein.
- Members explicitly undertake to respect the intellectual and industrial property rights of ACCOR HOTELS SC over this website and its component elements, and not to contribute directly or indirectly to the subversion of these rights.
- We remind you that all information which You share on the Forum is accessible to all web users, and must therefore be considered as being in the public domain.
- You thus declare and guarantee that you are the owner or holder of all legal rights relating to content which you publish or share on the Forum. You acknowledge and accept that by using the Forum, your comments/content may be re-used in articles on the Website and be published on other pages of the Website.
- Members retain sole liability for their use of the Forum.
- Members must refrain from posting any comments, information or data of any kind whatsoever which is liable to damage the reputation of any third party, or which might be considered defamatory or libellous.
- Members using the Forum must refrain from making any statements which might be considered racist, immoral, inciting violence or liable to infringe the rights of any third party. Broadly speaking, all comments must abide by the applicable laws and regulations.
- The Forum allows Members to post information, comments, opinions and subjects of discussion in text form. All other content is forbidden, including photos, videos, hyperlinks etc.
- Members will be liable for compensation to ACCOR HOTELS SC, payable on simple request, for any legal fines and fees, compensation settlements and charges resulting from copyright infringement, or for any legal action taken by third parties as a result of a violation of the terms of this article by a Member, in cases where such legal action results in rulings (final or otherwise) against ACCOR HOTELS SC or in the signing of a settlement agreement or the payment of fees and charges of any nature.
- In all cases, ACCOR HOTELS SC reserves the right to delete without warning any comments made on the Forum which risk contravening this article.
- Our objective, impartial moderators are liable to delete any contributions and/or content which they judge to be contrary to the law, the interests of ACCOR HOTELS SC, the rights of third parties or the present terms and conditions.
- ACCOR HOTELS SC reserves the right to suspend or remove access to the Forum and/or take legal action against any Member posting content which harms the company's interests in any way whatsoever.
- ACCOR HOTELS SC also reserves the right to block access, without warning, to the Forum of which you are a Member.

7. Reporting content

- If you wish to report any information or content which appears to be unsuitable, we invite you to send an email to the following address: contact@accorhotel-community.com. Your request will be handled in accordance with the conditions set out in the Law of 21st June 2004 on Trust in the Digital Economy

8. Unsubscribing

- You can unsubscribe from the Forum of which you are a Member at any time, simply by sending an email to the following address: contact@accorhotel-community.com
- ACCOR HOTELS SC reserves the right to block access to the Forum without prior warning if you are found to have violated these Terms & Conditions or any of the applicable laws and regulations.
- Blocked access, unsubscription or the removal of certain comments for any reason whatsoever shall under no circumstances entitle Members to claim compensation of any nature.

9. Temporary closure

- ACCOR HOTELS SC reserves the right to temporarily suspend access to the Forum in order to undertake maintenance work on the hardware and/or software and infrastructure used to provide this access, or due to untenable spikes in visitor numbers, and will accept no liability for the consequences of such suspensions.

10. Liability

- The Websites of Accor Hotels provides Members with a Forum where they can exchange information regarding selected Hotels.
- ACCOR HOTELS SC cannot guarantee the nature or accuracy of the information and data shared in this space.
- Our responsibility is limited to the hosting of the Forum, and we can in no way be held liable for the information and data posted therein.
- ACCOR HOTELS SC cannot guarantee the absence of material errors or malfunctions when using the Forum. ACCOR HOTELS SC cannot be held liable in such matters.
- You are hereby informed and acknowledge that, due to the nature of the internet, no data or content of any kind posted on the website is immune to the risk of misuse and/or piracy. ACCOR HOTELS SC cannot be held responsible for such incidents.

11. Validity of these General Terms and Conditions of Use

- These Terms & Conditions shall apply for a period of one year following the Member's registration. This period of validity will be automatically renewed every year on the registration anniversary date.
- These Terms & Conditions may be adapted or modified at any time by ACCOR HOTELS SC. If such modifications are made, the Terms & Conditions which apply to users are those published on line as of the registration date, or the most recent registration anniversary date.
- In the event of a dispute, the applicable version of the Terms & Conditions is that which was in place on the most recent registration anniversary date.
- ACCOR HOTELS SC reserves the right to modify and update all or part of these Terms & Conditions without prior warning and without the need to inform Members, whenever such modifications are rendered necessary by legal and regulatory texts and/or recommendations, or when they concern contact details or addresses. Members are invited to check back to this page regularly to familiarise themselves with the Terms & Conditions in force.

12. Contact

- You can contact ACCOR HOTELS SC at the following address: contact@accorhotel-community.com. We will do our best to reply rapidly.

13. Applicable law and competent courts

- These terms and conditions are covered by French law.
- In the event of a dispute, the competent courts will be those falling within the remit of the Paris Court of Appeal, notwithstanding any other territorial judicial obligations.